

The Royal Women's Hospital

The Royal Women's Hospital (RWH) is Australia's first and largest specialist hospital dedicated to improving the health of all women and newborns.

Problem

The Royal Women's Hospital was looking for a Healthcare experienced security provider with staff with exceptional customer service skills to deal with a range of different situations, including anti-social behaviour and a raft of other security issues.

Solution

- Wilson Security was awarded the contract with the Royal Women's Hospital in June 2018. In that time, they have implemented a range of different improvements, including training and development in handling medical equipment, dealing with mental health as well as keeping RWH abreast of what's happening on site.
- Wilson Security has also implemented different response parameters that most sites don't have, including intervention orders, occupational violence and aggression programs.
- Wilson Security monitors 200 cameras, CCTV footage, building systems, door access controls and different types of alarms.
- The Royal Women's Hospital chose Wilson Security, for their professionalism, experience and ability to provide a safe working environment.

